

Fact Sheet: **Access Idaho — State's Web Portal**

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<http://www.idaho.gov/adm>



Access Idaho is the name for the official State of Idaho **Internet Portal**, the electronic front door for Idaho citizens to enter and access on-line government services and information.

In December of 1999, the State of Idaho entered into a public-private partnership with the Idaho Information Consortium (IIC) to develop and build a **self-funded** "portal or gateway" service, at no cost to the Idaho taxpayer. The portal was launched in May of 2000.

The portal was re-introduced in 2004 as **idaho.gov**. The portal and its associated agency web sites provide more than 55 electronic applications for citizens and businesses to conduct business.

To provide more effective online service, "mini – portals" are being developed which focus on a specific area of interest to citizens, businesses, and visitors. Among the most used include **trucking.idaho.gov** and **business.idaho.gov**. In October, **mobile.idaho.gov** was introduced, providing a version of the state's web portal designed specifically for popular Windows-based mobile devices such as PDA's and Smart Phones. Daily portal hits have risen from around 171,000 in 2000 (when the portal was first launched) to 267,000 hits a day at the end of 2004 – a **56% increase**.

The portal has shown positive growth in the electronic collection of various fees, resulting in an increase of online transactions from \$165,000 in year 2000, to **\$45 million** in 2004.

During the 2004 tax year, one in three Idaho taxpayers filed tax returns electronically, representing **\$34 million** in total payments and filings processed for the Idaho Tax Commission.

See: <http://www.idaho.gov/ai/>

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